

COMPUTER SCIENCE

Paper 0984/11
Computer Systems

Key messages

It would be beneficial for candidates to show a greater use of technical terminology in their responses. It would also be beneficial for candidates to note the key terms given in a question and structure their response based upon these. Candidates should note that any context given in a question should be used in the answer, and their answer should be applied to the given context.

General comments

Candidates and centres are reminded that written papers are scanned in and marked on computer screens by Examiners. Consequently, if a candidate writes the answer to a question on an additional page, they must indicate very clearly to the Examiner where their revised answer is to be found. Also, if answers have been crossed out, the new answer must be written very clearly, so that Examiners can easily read the text and award candidates the appropriate mark.

Comments on specific questions

Question 1

- (a) Most candidates ticked the correct box. The most common incorrect answer given was base 1 system. Candidates are reminded to only tick one box when a question gives this as an instruction. If candidates tick more than one box, a mark cannot be awarded.
- (b) Most candidates were able to provide the correct binary numbers. Binary conversions continue to be a strong point for candidates.
- (c) Many candidates were able to provide the correct binary numbers. It is beneficial for candidates to show all their working. Some candidates only showed partial stages of their working. For example, a candidate would seem to flip each of the values, but didn't show that they then added 1, just gave their final answer.
- (d) Many candidates were able to provide the correctly add the binary numbers, using binary addition. Some candidates didn't show all their working. For example, they did not show the values they carried from one column to the next. It would be beneficial for candidates to note that the question requires them to demonstrate binary addition. Some candidates converted the values to denary, added the values and converted the answer back to binary. Candidates should note that this is not answering the question, as they do not demonstrate binary addition.
- (e) Many candidates were able to recognise that an overflow error occurs when the value is larger than 255. Some candidates were also able to state that this means the value will require more than 8 bits to be stored.

Question 2

- (a) Few candidates were able to state what is meant by the sample rate and resolution. Some candidates tried to describe the sample resolution in relation to an image. It would be beneficial for candidates to have a greater understanding of how sound is represented by a computer.

- (b) Most candidates were able to provide the correct type of compression. Some candidates gave an example of compression rather than a type of compression. For example, they gave MP3. Candidates should provide a type of compression, when requested, and not an example of the compression type.
- (c) (i) Most candidates were able to give two items of data that would be included in the packet header. The two most common answers were sender's IP address and receiver's IP address.
- (ii) Few candidates were able to give a full description of how data is transmitted using packet switching. The most common mark points awarded were stating that data is broken down into packets, and each packet can take a different route. It would be beneficial for candidates to understand more about the process of how candidates take a different path, and the reordering of packets at the end of transmission.

Question 3

- (a) Many candidates circled the correct storage devices. The most common incorrect answers were RAM and ROM.
- (b) Some candidates identified the correct option. The most common incorrect answer given was volatile.

Question 4

Most candidates were able to correctly complete the first two missing terms. Few candidates were able to correctly complete the second two missing terms. The most common incorrect answer given was bootloader.

Question 5

- (a) Many candidates were able to provide a correct sensor. The most common correct answer was level sensor. The most common unsuitable sensor given was infrared.
- (b) Very few candidates were able to provide a detailed, technical and accurate response for this question. Many candidates gave a generic description of a system that uses sensors and microprocessors. It would be beneficial for candidates to understand how to analyse and describe the operation of a specific system, using the context given in the question.

Question 6

- (a) (i) Many candidates were able to provide the correct component. The most common incorrect answer was router.
- (ii) Most candidates were able to identify the correct type of address.
- (b) (i) Many candidates were able to provide the correct device.
- (ii) Many candidates were able to describe a dynamic IP address. Some candidates provided responses that were more suitable for describing what an IPv4 or IPv6 address is. Candidates are reminded to look at the key terminology in the questions and structure their answer based on this.

Question 7

- (a) Many candidates were able to describe what is meant by a low-level language.
- (b) Few candidates were able to give reasons why a programmer would use a low-level language. Many gave answer based upon it making the program more secure from hackers. It would be beneficial for candidates to have a greater understanding of the benefits of using a low-level language.

Question 8

- (a) Few candidates were able to provide an accurate description of how a brute-force attack is carried out. The most common mark point awarded was trying to guess a password. It would be beneficial for candidates to have a greater understanding of how a brute-force attack is carried out.
- (b) (i) Many candidates were able to give suitable reasons why a brute-force attack might be carried out. Some candidates repeated information given in the question, stating that it was done to gain access to a person's account. Candidates are reminded to note information given in the question and provide information beyond this in their response. Simply repeating information in the question will not gain marks.
- (ii) Most candidates were able to provide three types of malware that could be installed.
- (c) Most candidates were able to provide suitable security solutions. The most common incorrect answer given was using anti-virus software.

Question 9

- (a) Many candidates were able to give at least one other characteristic of a robot. The most common correct answer given was in relation to electrical components.
- (b) Few candidates were able to give advantages to the company employees. Many candidates gave advantages that would be applicable to the company's owners, but not the employee, such as robots do not need to take breaks.
- (c) Many candidates were able to provide a suitable disadvantage.

Question 10

- (a) Many candidates were able to state the aim of pharming.
- (b) Few candidates were able to draw and annotate an accurate diagram of the process of pharming. The most common mark point awarded was a redirection to a fake website. It would be beneficial for candidates to understand the focus of their diagram should be providing a simple structure and annotation about the process. Many candidates had spent time drawing elaborate artworks, that gained them few marks.
- (c) Some candidates were able to describe the purpose of a web browser. Some candidates gave functions of a web browser, rather than its purpose.
- (d) Most candidates were able to provide at least two functions of a web browser. The most common correct functions given were bookmarks and user history.
- (e) Many candidates were able to provide some understanding about session cookies and persistent cookies. This was mainly about them being temporary and permanent. Few candidates could provide any detail beyond this. It would be beneficial for candidates to have a greater understanding of session cookies and persistent cookies.

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Paper 0984/12
Computer Systems

Key messages

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General comments

Candidates and centres are reminded that written papers are scanned in and marked on computer screens by Examiners. Consequently, if a candidate writes the answer to a question on an additional page, they must indicate very clearly to the Examiner where their revised answer is to be found. Also, if answers have been crossed out, the new answer must be written very clearly, so that Examiners can easily read the text and award candidates the appropriate mark.

Comments on specific questions

Question 1

Most candidates were able to provide three correct output devices. The most common incorrect answer given was microphone. The most common correct answer missed was actuator.

Question 2

- (a) Most candidates were able to convert the binary numbers to hexadecimal. If a value converts to 0, candidates should note that they should still give this value in their response.
- (b) (i) Many candidates were able to correctly complete the register.
- (b) (ii) Many candidates were able to state the effect of this shift. Some candidates gave an answer that did not provide enough detail, such as the value decreases.
- (c) Most candidates were able to give two suitable reasons. Some candidates who gave an answer in relation to being shorter representation, were too vague in their response. For example, they stated it takes up less space, but did not refer to where this happens. The most common incorrect answer given is that it saves storage space.
- (d) Most candidates were able to convert the denary number to hexadecimal. Number conversions continue to be strong point for candidate knowledge.

Question 3

- (a) Few candidates were able to accurately describe how text is converted to binary. Some candidates focussed on how a keyboard process key presses, rather than how text is converted to binary. Centres are reminded that describing the operation of input devices is no longer part of this syllabus. It would be beneficial for candidates to have a greater understanding of how text is converted to binary using a character set.
- (b) (i) Most candidates were able to recognise that the file size would be reduced.

- (ii) Some candidates were able to provide an accurate description of how lossless compression would compress the text file. Some candidates gave confused descriptions relating to images, rather than text. Some candidates provided a description that was more reflective of lossy compression, and often still relating to an image. It would be beneficial for candidates to have a greater understanding of how lossless compression compresses a text file.
- (iii) Most candidates were able to give suitable reasons.

Question 4

- (a) (i) Most candidates were able to accurately describe serial transmission. Data transmission methods continue to be a strong point in candidates' knowledge.
- (ii) Most candidates were able to give two benefits of using serial transmission.
- (iii) Most candidates were able to give a benefit of parallel transmission.
- (b) (i) Many candidates were able to state the correct device. The most common incorrect answer was IP address.
- (ii) Most candidates were able to describe what is meant by cloud storage.
- (iii) Few candidates were able to give a suitable disadvantage for storing the photos in cloud storage. Many candidates stated the photos could be hacked. Candidates should understand the photos could also be hacked when stored locally, so this is not a disadvantage of storing in the cloud over storing locally. The most common correct answer given was not being able to access them if internet connection is lost. It would be beneficial for candidates to have a greater understanding of the disadvantages of cloud storage.

Question 5

- (a) Some candidates were able to tick the correct box. The most common incorrect answer was the program is harder to debug. It would be beneficial for candidates to have a greater understanding of the benefits of using a high-level language. Candidates also often confuse the benefits of low-level and high-level languages. It is possible they get this misconception because high-level language has the word 'high-level', that they interpret as more difficult.
- (b) (i) Few candidates were able to accurately and technically describe the operation of a compiler. The most common mark point awarded was for stating an executable file is created. It would be beneficial for candidates to have a greater technical understanding of the operation of a compiler. Some candidates described the benefits of a compiler, rather than the operation.
- (ii) Some candidates were able to describe how a compiler reports errors. It would be beneficial for candidates to have a greater understanding of this process.
- (c) Many candidates were able to provide at least two other functions of an IDE.

Question 6

- (a) Many candidates were able to correctly complete the missing terms.
- (b) Many candidates were able to give at least two functions of a cookie.

Question 7

- (a) Many candidates had a very good attempt at drawing this process. The most common marks awarded were for creating bots and the bots sending requests to the webserver. It would be beneficial for candidates to have a greater technical understanding of the process of a DDoS. Some candidates had spent time drawing elaborate artworks, that gained them few marks. Candidates should focus on providing simple diagrams that are well annotated.
- (b) Many candidates were able to provide two aims of carrying out a DDoS attack.

- (c) Many candidates were able to give at suitable security solutions for a DDoS.

Question 8

- (a) Most candidates were able to tick the correct box.
- (b) Many candidates were able to provide characteristics of an IP address, but did not extend this to giving specific characteristics of an IPv4 address. It would be beneficial for candidates to have a greater understanding of the specific characteristics of an IPv4 address.

Question 9

- (a) Some candidates were able to identify the other parts of an expert system. Candidates seemed to either know this fully, or not at all.
- (b) Very few candidates were able to accurately describe the role of the inference engine. It would be beneficial for candidates to have a greater understanding of the role of the components in an expert system.

Question 10

- (a) Many candidates were able to give a suitable example of each type of software, but few were able to describe the difference between the type of software. Candidates are reminded that they should not use brand names when referring to examples of software.
- (b) Many candidates were able to give the correct component.

COMPUTER SCIENCE

Paper 0984/21
Algorithms, Programming and Logic

Key messages

Candidates were able to demonstrate a good level of understanding of algorithms and programming. It would be beneficial to candidates to fully understand the published pseudocode within the syllabus as this is the basis for the initial set of questions within the paper.

General comments

Candidates using additional pages are reminded to clearly indicate the question for which they are providing a further response. With the additional pages, the candidates need to clearly write their name and candidate number on any additional booklets.

Comments on specific questions

Question 1

- (a) Most candidates were able to match the life cycle descriptions to the correct life cycle stage.
- (b) Few candidates were able to provide a fully correct answer. Most candidates did not understand that a program can be split into input, output, process and storage. Candidates either scored all the marks or none of the marks.

Question 2

Most candidates were able to correctly identify the array as the correct answer.

Question 3

- (a) Many candidates were able to provide the answer that data needs to be sensible/reasonable but not that it was an automatic check carried out by the computer. Many candidates achieved the second mark by providing an example of a validation check.
- (b) Most candidates were able to provide the correct test data for normal and abnormal with many providing correct test data for extreme. There was some confusion between extreme and boundary data. Many candidates were able to give correct reasons with why it was the type of test data and if the data would be accepted or rejected.

Question 4

Few candidates understood the purpose of DIV and ROUND. Candidates who understood the library routines were able to give a suitable example.

Question 5

- (a) Most candidates were able to provide two or more of the errors within the algorithm. Many candidates provided all four errors and the corrections.
- (b) Many candidates achieved all the marks for describing how they would correct the algorithm with a description and a snippet of code. Some candidates incorrectly used program code to answer this question.

Question 6

Only a few candidates managed to achieve all the marks for this question correctly identifying how techniques can be used to create a maintainable program. Many candidates mistakenly linked this question to the previous question and tried to adjust the code in the previous question. Many candidates suggested verification, validation and the use of loops.

Question 7

- (a) Many candidates answered this question well and achieved a mark for initialising the pointer. A common mistake was not copying the output correctly from the flowchart.
- (b) Only stronger candidates were able to correctly identify the type of algorithm used which was a linear search. Many candidates incorrectly identified it as a flowchart.
- (c) Most candidates achieved one mark for correctly identifying that the algorithm would go into an endless loop/continually adding 1 to the pointer. A few identified that the algorithm would crash when it tried to access an index that did not exist.

Question 8

- (a) Most candidates were able to store the phrase correctly and use the length function correctly but only a few were able to use the correct pseudocode uppercase function. Many candidates used code for the uppercase function.
- (b) Most candidates were able to achieve one mark for the correct uppercase version of the string with many correctly identifying the correct number of characters in the string. A few incorrectly only counted the actual letters in the phrase.

Question 9

- (a) Most candidates achieved all the marks for this question, identifying and applying the correct symbols of the gates. A few incorrectly identified the XOR gate with many different variations of this.
- (b) Most candidates achieved all the marks for this question.

Question 10

- (a) Most candidates were able to identify the correct field for the primary key and gave a valid reason.
- (b) Most candidates achieved all the marks for this question applying the correct data types to the fields. A few candidates did not use the data types provided and a few repeated the data types for the fields.
- (c) Most candidates achieved three or more of the marks available. A few candidates did not copy the field names correctly. A few candidates did not refer back to the previous question when selecting the response to the WHERE part of the question.

Question 11

This question focused on candidates' ability to solve a problem by either using code or pseudocode. Very few candidates tried to write the answer to this question in a language that is not stated within the syllabus. Candidates were asked to meet three requirements. Requirement 1 was to input reading for a week, requirement 2 was to find the average for each day and week and requirement 3 was to output the averages in Fahrenheit rounded to one decimal place. Requirement 1 was quite well attempted by most candidates using a nested loop and using the 2D array stated in the question. A few candidates achieved all of requirement 1 with validating the input with a loop within the loops. A few candidates attempted to validate by using an if statement allowing only 1 attempt at entering a correct answer. Requirements 2 and 3 were quite well attempted by many candidates. Only a very few candidates achieved all aspects of each requirement as many candidates, despite calculating the averages correctly and converting to Fahrenheit correctly, did not round their answer.

COMPUTER SCIENCE

Paper 0984/22
Algorithms, Programming and Logic

Key messages

Candidates who took care to ensure that they fully answered the questions that were asked, with responses that matched the context of the questions, scored higher marks than those who gave generic responses.

Candidates are advised to answer algorithm questions as stated so that pseudocode questions are answered using pseudocode and flowchart questions are answered using a flowchart. Candidates are further advised to ensure that the style of pseudocode used matches the syntax of the pseudocode defined within the syllabus for this course.

Candidates are advised to make sure that any answers they provide are appropriate for the command word used in the question, such that questions beginning with ‘explain’ will require more detail than those beginning with ‘state’.

Candidates must ensure that they write a program using pseudocode, Python, Java or VB.NET for the final question. They must also ensure that the program accurately follows the details given in the scenario.

General comments

Candidates demonstrated a good overall understanding of the requirements of the paper with very few questions left unanswered.

Candidates are reminded to read the questions carefully before answering them and only provide the answer that is required. For example, for **Question 4(b)(ii)**, candidates were asked to write pseudocode to perform a double entry check until a successful input is made. A significant number of candidates also included validation checks, such as a range check, which was unnecessary.

Candidates are reminded that when answering the final programming question, that they should read the scenario through to the end and only provide declarations and initialisations of variables and arrays as required within the solution to ensure valuable time is not used unnecessarily.

Comments on specific questions

Question 1

Most candidates correctly identified option A (Analysis) as the first stage of the program development life cycle.

Question 2

Most candidates were able to match all or most of the named logic gates to their correct standard symbol.

Question 3

Many candidates identified all or most of the methods: structure diagram, flowchart and pseudocode as ways to present the design of a solution. Some common examples of incorrect answers included programming concepts such as iteration, sequence and selection, or the component parts of a problem such as inputs, processes and outputs.

Question 4

- (a) Most candidates were able to achieve at least one mark for describing one of the validation checks required for the given scenario. Candidates who identified a range check with both correct limits, a presence check to ensure that a value had been entered and a type check to ensure a number had been entered, achieved full marks.
- (b) (i) Candidates who correctly stated that the check described was needed to verify the data, achieved the mark.
- (ii) Candidates who wrote pseudocode that included two inputs, a comparison to check that the two inputs were the same, with iteration to allow re-input if they were not the same and used the variable measurement within the algorithm, achieved high or full marks. Some candidates unnecessarily included additional pseudocode to check for other issues such as inputs being of a specific range, which were not required for this part of the question.

Question 5

This question has been removed from the question paper due to an issue with the question.

Question 6

This question required candidates to state three different features of a high-level programming language that could be used to make a program easier to understand by a programmer. Correct answers included use of commenting, ensuring identifiers have meaningful names and the use of procedures and functions for the tasks within a program. In addition, candidates were asked to give an example of each one. Most candidates achieved some marks for identifying at least one feature, with many of these also giving at least one appropriate example. However, very few candidates achieved full marks. Some candidates incorrectly described the features they had named or gave benefits of using them, rather than simply giving an example, as required by the question.

Question 7

- (a) This question was very well answered with most candidates correctly naming the sections of the given pseudocode that contained all or most of the programming concepts: totalling, count-controlled loop and post-condition loop.
- (b) Most candidates correctly identified and corrected at least one of the errors in the given pseudocode. However, only the strongest candidates achieved high marks.
- (c) This question was answered quite well with most candidates identifying the correct location in the algorithm for the placement of the new check. Many of these candidates went on to achieve more marks for partially or fully correct examples of appropriate pseudocode.

Question 8

This question was very well answered with most candidates achieving full or nearly full marks for identifying the truth table output for a given logic expression.

Question 9

- (a) Most candidates achieved at least one mark for this trace table, with some of these candidates achieving high marks. Candidates who correctly completed the table as they followed the progress of the given algorithm, achieved the highest marks.
- (b) A large proportion of candidates correctly described the algorithm as sorting the data in an array, with those who also stated that the outcome was in ascending order achieving both marks.

Question 10

- (a) Most candidates correctly identified `SongNumber` as the most appropriate primary key field.
- (b) Candidates who identified appropriate data types as used in a database, such as text, alphanumeric, date/time or real against the given fields, achieved the marks. In this case, the correct answer was text or alphanumeric for `SongNumber`, text or alphanumeric for `Title`, date/time for `Recorded` and real for `Minutes`.
- (c) This question was mostly well answered with candidates correctly interpreting the given structured query language (SQL) statements.

Question 11

- (a) Candidates who correctly declared the two variables `P` and `Q` and assigned the given values to them using appropriate pseudocode statements achieved the marks.
- (b) Candidates generally appeared to find this question challenging. However, many candidates did achieve at least one mark. Those who correctly used the string handling functions `UCASE`, `LENGTH` and `SUBSTRING` to complete the given scenario achieve the highest marks.
- (c) Candidates who correctly identified the position 5 as being the location of the letter 'w' in the string "The world" achieved this mark.

Question 12

Candidates were required to complete an extended program using pseudocode, Python, Java or VB.NET to meet a set of requirements given in a scenario based on an online banking system.

A wide range of quality of responses was seen, with most responses using either pseudocode or Python, but some Java and a limited number of VB.NET solutions were also seen.

The full range of marks was awarded, with many candidates achieving high marks. Candidates whose responses closely matched the requirements given towards the end of the scenario, ensuring that all aspects of the requirements were fully covered, achieved the highest marks.

Candidates who achieved full or near full marks also followed the remaining guidance at the end of the scenario well. This included the comprehensive use of comments to explain what each part or sub-part of the solution was doing and the use of appropriate messages to accompany all inputs and outputs.

The strongest candidates also correctly used all the data structures given in the scenario in the way they were expected to be used as stated in their descriptions.